

You have received a suggestion of a flat offered by wbg Nürnberg GmbH from the housing office of the city of Nuremberg.

All of our services are absolutely and without exception free of charge. Our employees are instructed not to accept any gifts or favors. Attempted bribery will result in you being excluded from housing allocation.

## We are delighted to receive your application

### How do I apply for a wbg flat?

So that we can meet your desire for a flat quickly and effectively, our flats can be rented via the website: [www.myrealid.com](http://www.myrealid.com). Our online applicant portal “My Real ID” will support you with your search for a flat.

#### It is very easy!

- Step 1: Access the above website or scan in the QR code.
- Step 2: Enter your personal access code.
- Step 3: Look at the flats on offer for you.
- Step 4: Use the buttons to inform us whether you would like to view the flat or not.
- Step 5: If you are interested, set up a free account and complete your personal information.
- Step 6: Upload the necessary documents.
- Step 7: You will be kept informed about the current status of your application (e.g. invitation to a viewing appointment).

**>> Further steps:** Follow the instructions on the website or in your e-mails from “My Real ID”.



#### Tips:

- You can update your digital input and the uploaded documents at any time.
- We can only take your application into consideration if the digital information which you have provided about yourself (personal data etc.) is complete.
- You can also look at the wbg flats which are not suggested to you by the housing office and apply for these.
- The verification of your identity by means of WebID and the Schufa credit report is not necessary for your application.

#### What advantages does the digital application have for you?

- You save time – applications possible at any time and anywhere.
  - You can see all our available flats.
  - Paperless application: you save your wallet and the environment.
  - Low effort – use one application for several flats.
  - You will be kept informed about the current status of your application.
  - Registration is free for you and your data is secure.
- ... and all of that in the 13 most spoken languages.

If you have no internet or need advice about how to use our online applicant portal, the employees at the wbg KundenCenters are available to provide you with information during the open hours.